

Terms and Conditions

- Thank you for choosing Cuan An Iar – We appreciate you taking the time to read through our Terms and Conditions before making your booking.

DEFINITIONS

When the following words are used in these Terms and Conditions, this is what they will mean:

- “Cuan An Iar Campsite”, “Colonsay Camping”, “We”, “Us”, “Our”, “Campsite”, “Cuan An Iar Campsite and Croft – Croft 3, Baile Lochdrach, Kilchattan, Isle of Colonsay PA61 7YR
- “You”, “Your”, “Guests”: The person booking, where you are booking on behalf of other people, this includes all members of your group. You are responsible for sharing these Terms and Conditions and ensuring all members of your group are fully aware of these Terms and Conditions.
- “Booking”: a booking request submitted to us via Colonsaycamping.com

CONTRACT

You are responsible for reading and acknowledging the Terms and Conditions each time you submit a booking request, and any such request shall signify that you have accepted the Terms and Conditions. Where you are booking on behalf of other members of a group, you are responsible for sharing the Cuan An Iar Campsite Terms and Conditions and ensuring all members of the group are fully aware of these Terms and Conditions.

Cuan An Iar Campsite reserves the right to change this website, including prices, and Terms and Conditions, without notice.

Cuan An Iar Campsite reserves the right to refuse entry to the campsite, cancel bookings, or instruct you to leave the campsite, for reasons including:

- inappropriate, violent or aggressive behaviour
- inclement weather; and/or
- site conditions

Cuan An Iar Campsite:

- will not be held responsible for loss or damage to you and/or members of your group’s property, by fire, theft or weather.

- will not be held responsible for any damage, injury or inconvenience caused by weather, insects, wildlife and plants.
- will not be held responsible for injury to you or members of your group whilst on the campsite.
- will accept no responsibility whatsoever for damage, loss or theft of items belonging to you and/or the members of your group during the stay at the campsite. You and members of your group are entirely responsible for your own property.

RULES

- If you want to party, unfortunately, Cuan An Iar Campsite is not for you! We love chatting and laughter but at 22:00 we ask you to be considerate to other guests at the site. At 22.30 the campsite must be totally quiet. Quiet time is between 22.30 and 07:00. Any disturbances between these hours is considered inappropriate behaviour.
- If Cuan An Iar Campsite management receive reports of inappropriate behaviour, use of bad language, excessive alcohol consumption or recreational drug use, this will result in immediate termination of your stay, without refund.
- Cuan An Iar Campsite reserves the right to cancel or terminate your stay without consultation, compensation and with immediate effect, if you and/or any members of your group acts inappropriately towards other Cuan An Iar Campsite guests, staff, or any property belonging to Cuan An Iar Campsite or any guests.
- We only accept group family bookings (maximum 4 families) and groups with a maximum of 6 adults. (sorry no hen or stag parties)
- We are a tent only site. We cannot accept campervans, motorhomes, caravans or car tents.
- No cars can be alongside pitched tents at any time. Cars must be parked at the designated parking area and wheelbarrows are provided to you for transferring your luggage to your tent.
- You may choose your pitch anywhere on the campsite but must pitch your tent at least 6m from any other tent.
- Arrival times: Tents between 2pm and 8pm, unless otherwise agreed with Cuan An Iar Campsite.
Bell tent arrival time after 3pm.
- Departure times: tents are 13:00, unless otherwise agreed with Cuan An Iar Campsite.
Bell tents depart by 11am.
- You must ensure children in your group are supervised at all times. There are big drops and a pond, and we are a working croft.

- The number of guests staying overnight must not exceed the number agreed when booking.
- Please note if you have visitors that are not staying Cuan An Iar, they must not bring a car. Parking spaces are reserved by campsite guests only.
- Dogs are welcome but must be kept on a lead at all times and please clean up after your dog, promptly.
- Cuan An Iar Campsite provides recycling bins on the campsite for your use. We also provide compost bins for leftover food. All other rubbish must be bagged and taken away with you.
- You agree to appreciate the campsite and the beautiful surroundings by leaving the campsite and facilities clean and tidy.
- We are an Eco campsite and our environment is fragile. We provide washing up liquid, handwash and shower gel.
- Cuan An Iar provide a first Aid box and fire box. If you use anything within them, please let us know so that we can replace.

SAFETY

- Cuan An Iar Campsite reserves the right to close the campsite in inclement weather conditions.
- We recommend that you check weather forecasts and arrive prepared with suitable clothing and footwear.
- Carbon Monoxide Kills NEVER put a BBQ in your Tent or Awning! Carbon monoxide fumes from BBQs are invisible, odourless, and lethal. Even if you think it's safe, and the flames have died down, don't do it. The smouldering coals may be warm, but they may kill you. Even with the tent doors open. Even just in the porch. Please don't do it!
- BBQs and fires must be supervised by an adult at all times.
- Fires are only permitted in fire pits / bowls. We have fire pits to hire and wood for sale if you can't bring your own.
- BBQ's must be off the ground to avoid scorching the grass.
- Fires must only be lit when there are no active fire warnings issued by Scottish Fire and Rescue Service (SFRS)
- It is your responsibility to ensure your gas appliances are fit for purpose, safe and in good working order.
- The use of generators is not permitted.
- Drones, fireworks and Chinese lanterns are not permitted.

BOOKINGS/PAYMENTS

- Bookings are made via the booking form on the Cuan An Iar campsite website (www.colonsaycamping.com) If you make a phone enquiry, you are still required to complete the booking form.
- You will receive a booking confirmation email on the same day. If you have not received the confirmation email, please check your junk and spam folders.
- Please ensure that all booking details are correct within the email and get in touch if there's a problem.
- By making a booking, you are agreeing to our Terms and Conditions, and you agree to be responsible for any damage or loss caused by any member of your group.
- The full payment is required at time of booking.

CANCELLATION TERMS

All cancellations must be confirmed by email and sent to helen@cuananiar.com as soon as possible. The following charges are applied:

- Over 14 days or more notice before arrival – all monies will be refunded.
- Under 14 days to day of arrival – no refund will be given.
- No refunds given for no shows.
- Refunds will not be given for flight or ferry cancellations.
- Full refunds will be given if Cuan An Iar decide to shut the site due to severe weather.
- We advise all guests have adequate travel insurance at time of booking at Cuan An Iar
- Information about the processing of your personal data can be found [here](#).

WE SUPPORT THE SCOTTISH OUTDOOR ACCESS CODE and ask all our guests to do the same...

In the event of a complaint, please tell us during your stay or email helen@cuananiar.com

Cuan An Iar Campsite and Croft, Croft 3, Baile Iochdrach, Kilchattan, Isle of Colonsay PA61 7YR